

## **OUTCOME ASSESSMENT REPORT**

1. 12/11/2010: Unsatisfactory inspections of Deep Creek group homes. All items completed with satisfactory results through re-inspection by Safety and Health.
2. 2/12/2010: Accessibility Report written with reports acted upon by the Safety and health Committee.
3. 2/24/2010: Accessibility items reported on surveys acted upon and resolved.
4. 2/11/2010: Outcome Assessment System established to measure agency outcomes and assign a "success indicator" to each outcome.
5. 2/11/2010: Collection of data accomplished through various data collections via Excel which provides the means for analysis and measurement.
6. 2/24/2010: Training completed to all staff on the procedure for use in off-site medication administration.
7. 2/1/2010: Handbook for Supported Employment recipients completed and distributed.
8. 3/24/2010: Benchmark/Goal for reduction in the number of days required from application to start of work: < 108 days.
9. 2/11/2010: Benchmarks/Goal for improving utilization of services: > 87% utilization per month/year.
10. 2/24/2010: Benchmark/Goal for employee satisfaction: > 87%.
11. 3/24/2010: Benchmark/Goal for reduction in Incidents per month: <12.9.